****

**LIBRARY DEPARTMENT CONTEXT**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CONTEXT** | **ISSUES AFFECTING ATTAINMENT OF OBJECTIVE** | **POSITIVE/ NEGATIVE** | **LEVEL** | **EFFECTS** |
| Governance | Conducive environment | P | Internal | * Enhanced information resources utilization * Efficient service delivery |
| Organization structure | P | Internal | * Clear flow of communication among staff and students * Reduced bureaucracy in attending to users’ matters |
| Legal Context | Compliance with Regulatory bodies’ Requirements | P | External | * Standardization of the information resources * Competitive advantage |
| Technological | Global access | P | External | * Automation of services * Open access to information |

Approved for Circulation \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Stamp\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**UNIVERSITY LIBRARIAN**