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**LIBRARY DEPARTMENT KNOWLEDGE MANAGEMENT**

| **KNOWLEDGE** | **HOW IT IS SHARED** | **STORED (HOW, WHERE)** |
| --- | --- | --- |
| Specialized Expertise | * Training * Discussions * Mentorship * Documentation | * Publications * Institutional repository * Staff members |
| Operational procedures | * Trainings * Mentorship * Documentation | * Publications * Staff members |
| Library policies | * Documentation * Emails * Discussions | * Publications * Library website * University website |