LIBRARY OPERATING PROCEDURES AND GUIDELINES.

Preamble.

Admission to the library and use of the books and other information resources is conditional upon strict observance of the following rules and regulations and ignorance of these will not be an excuse.

Definition of terms.

- a) Information resources: these includes all resources held by the university library which
 include books, journals, business plans, research projects, thesis, examination papers,
 CD-ROMs, MARC records, E-learning and Multimedia facilities forming the library
 collection.
- b) Library user: refers to any person who has been admitted to use the library.
- c) OPAC: refers to the Online Public Access Catalogue.
- d) Loan: any borrowed library information resource or item.

1) University Library Operation Time.

Regular Session

Day	Opening Time.	Closing time
Monday- Friday	8.00 AM	10.00 PM
Saturday	9.00 AM	5.00 PM
Sundays	10.00 AM	4.00 PM
Public Holidays	Closed.	Closed

Distance and Institution-Based Learning

Day	Opening Time.	Closing time	
Monday- Friday	8.00 AM	10.00 PM	
Saturday	9.00 AM	10.00 PM	
Sundays	9.00 AM	10.00 PM	
Public Holidays	Closed.	Closed	

2) Admission to use the library.

The following persons are eligible to use the library;

- a) Registered Mount Kenya University Student(s)
- b) Mount Kenya University Staff, Council Members, Board of Directors.
- c) Junior Readers (4-17 years)

3) Library, Access & Borrowing Information Resources

- a) Students ID shall be used to borrow library resources and access the library.
- b) Loaned items may not be transferred from one borrower to another but must be returned to the library for re-issuing.
- c) Borrowers shall be held personally responsible for the custody of any loan accorded to
- d) Loaned out of information resources are renewable once by the user.
- e) Library books removed from shelves should be left on the reading tables to be collected by the library staff for re-shelving.
- f) Items that will **not be loaned out** include: Short loan books, headphones, Journals, periodicals, statistical documents, bibliographical materials, reference materials, loose leaf works, valuable and rare data carriers.
- g) All library books are classified according to the Library of Congress classification scheme. All library users are advised to consult the OPAC.
- h) The maximum number of loans permitted per user depends on the membership category as indicated below.

	User Category	No. of books	Loan period (Renewable once)
a)	Undergraduate students	5	2 weeks
b)	Post-graduate students	6	4 weeks
c)	MKU Staff: (Full time)	6	4 weeks

4) Circulation Fines

	Particulars	Fine
n)	Loan overdue	Ksh. 5 per day per loan
o)	Book mutilation (Minor)	Ksh. 300
c)	Book mutilation (Major)	Ksh. 1000
e)	User Impersonation	a) Impersonator Ksh. 1000
		b) Impersonated Ksh.500

5) Digital / E-Library

- a) Mount Kenya University subscribes to worldwide electronic databases, which give access to thousands of electronic journals, e-Book and periodicals.
- b) Your library Username (ID) and password (Ps) are required to access the e-resources.
- c) DVDs and CD-ROMs are accessed via the Multimedia technology.

6) Library user discipline & schedule of penalties.

	OFFENCE	FINE/PENALTY FOR LIBRARY USERS.
a)	Theft and/or attempted theft of	
	ii) Equipment & furniture,	 Two new copies of the same item. Projects/ thesis/magazines Fine of Ksh. 1000
	iii) Library project/ thesis / magazines.	3. 10 mice
	iv) Computer Mousev) Internet cable	4. 10 (3 meter) size cables
	Rudeness to library staff, including	1. The university librarian/ deputy/Campus/School
c)	university security and cleaning staff.	librarian shall determine the penalty and/or refer the case
41	Possession of items from other	1. The item will be confiscated, awaiting consultations
d)	libraries that have evidence of having been removed without proper record	with the concerned library. 2. Rules and regulations for the owner library shall apply
	of authorization.	1. Suspension from the library for a maximum period of
e)	Use of mobile phones	one month.
f)	Food stuff and drinks	Suspension from the library for 2 weeks

NB: Any offense results to automatic suspension from the university library until cleared by the circulation librarian.

7) Library user safety.

All library users must ensure their personal safety at all times in case of any calamity/ emergencies library users are advised to use the library emergency exits but avoid converging at the main stairway. Firefighting equipment and water horse reels are available for use.

Contact:

The university librarian will be glad to assist library users if need arises. Please send an email to: librarian@mku.ac.ke

